



## **NKC Shelter Residents Rights and Responsibilities**

### **POLICY**

The North King County Shelter Program (NKC) treats all its neighbors with dignity and respect. We serve our friends and neighbors in a non-coercive manner. We strive to create a fair and ethical environment. The NKC shelter has procedures in place to facilitate a respectful community experience.

These are the rights and responsibilities for shelter residents accessing services at the NKC site. The rights and responsibilities include:

### **RIGHTS**

- The right to feel safe in the NKC Shelter, where no acts of violence or threats should be made against another resident or staff alike;
- The right to receive help finding and staying in suitable housing on a long-term basis;
- The right to be treated with respect regardless of your race, status, gender, sexual orientation, age, religion, or beliefs;
- The right to be informed of your human, legal, and civil rights, and to speak up when you feel they have been violated;
- The right to be informed about the policies that have a direct impact on you;
- The right to confidentiality in accordance with the Private Information Protection Act and the Freedom of Information and Protection of Privacy Act;
- The right to file a Grievance or appeal a decision you do not agree with and receive an answer that does not make sense to you.

### **RESPONSIBILITIES**

- The responsibility to respect the rights of others to feel safe;
- The responsibility to be a good neighbor;
- The responsibility to respect the cultural backgrounds and privacy of others;
- The responsibility to follow schedules and rules of the NKC shelter site;
- The responsibility to let program staff know if you are unable to meet the curfew time due to work or medical appointments;
- The responsibility to inform staff if you feel that any staff member has breached the code of ethics, confidentiality or has treated you unfairly.